MIKE'S AUTO REPAIR INC.

217 Derby Ave, Orange, CT 06477
Phone: 203-397-5159
Email: info@mikesautotowing.com

CREDIT CARD PAYMENT & SERVICE AUTHORIZATION DISCLAIMER

1. Payment Authorization: By signing or authorizing payment, you ("Customer") authorize Mike's Auto Repair Inc. to charge your designated credit/debit card for all rendered services, including towing, winching, roadside assistance, mileage, and accrued storage charges.

2. Cancellation & Final Sales: All service charges are non-refundable once service has been dispatched or completed. Cancellation after dispatch will incur a mandatory dispatch cancellation fee of **$50.00**.

3. Chargeback Waiver: Customer acknowledges that all requested towing and labor services were fully rendered. Customer expressly waives the right to initiate a credit card chargeback or dispute for completed services or accrued storage fees. Unjustified disputes may incur collection and legal fees.

4. Card Processing Surcharge: Where permitted by law, a credit card processing surcharge of **3.5%** will be applied to all credit card transactions. This fee does not exceed our cost of acceptance. No surcharge applies to debit card or cash payments.

5. Storage Fees & Possessory Lien: Unclaimed vehicles held at our facility incur daily storage fees of $26/day for the first 5 days then $31/day thereafter. Failure to pay in full within 30 days may result in the enforcement of a possessory towing lien against the vehicle under Connecticut state law.

Service / Policy Item	Standard Fee / Rate
Dispatch Cancellation Fee	$50.00 (Applies post-dispatch)
Daily Storage Fee	$26/day first 5 days, $31/day thereafter
Credit Card Surcharge	3.5% (Credit cards only)
Dispute Waiver	No chargebacks allowed after service completion

Customer Acknowledgment: I have read, understood, and agree to the credit card authorization terms and towing disclaimers set forth above.

Customer Name (Printed): _____

Customer Signature: _____

Date: _____

In Connecticut, the state Department of Motor Vehicles (DMV) regulates storage rates strictly for non-consensual tows (police-ordered tows and private property trespass tows).

Consensual Tows: For voluntary/customer-requested tows, rates are unregulated by the state DMV and determined directly by the towing company.

Non-Consensual Tows: Maximum allowable storage rates are capped by DMV regulations based on vehicle length, indoor vs. outdoor storage, and duration.

CT DMV MAXIMUM NON-CONSENSUAL DAILY STORAGE RATES

Vehicle Length / Type	Storage Location	Days 1–5	Day 6+ (After 5 Days)
Standard Vehicles (Under 20 ft)	Outdoor Yard	$26 / day	$31 / day
Standard Vehicles (Under 20 ft)	Indoor Facility	$30 / day	$37 / day
Overlength / Commercial (20 ft+)	Outdoor Yard	~$35–$50+ / day	Rates step up after Day 5